



Tips for Keeping Your Computer Happy

1. **When in doubt, save your work and restart your computer.**
2. **If your computer is frozen and won't restart, push the power button until the computer shuts off.** Then wait five seconds and turn your computer back on.
3. **Install virus protection software, keep it updated, and run scans weekly.** Saint Mary's College provides McAfee virus protection software for Macs and Windows computers to all students at no cost, and the software is automatically configured to update daily and run scans weekly. Instructions for downloading the software are at <http://www.saintmarys.edu/virus> - the software can only be downloaded from on campus.
4. **Install anti-spyware software on computers running Windows, keep it updated, and run scans weekly.** ResNet recommends Malwarebytes' Anti-Malware (available for free with manual updates or for \$24.95 with automatic updates). You can download the software at <http://www.malwarebytes.org>.
5. **Don't delay installing software updates.** When prompted to install updates on your Windows or Mac computer, please do so immediately to protect it (and you) from possible security issues.
6. **Back up your data** - post copies of your pictures on a secure photo storage website, keep copies of your music on your iPod, store your assignments on your computer and in another location (e-mail, network drive, flash drive). External hard drives are relatively inexpensive, and you can back up your files to one easily. Backing up is a simple step to minimize your heartbreak if your computer died tomorrow. Instructions for backing up your computer can be found on the ResNet FAQ.
7. **If you spill something on your laptop, immediately turn the computer off!** Unplug it, remove the battery, or shut it down using the power button. Tilt the laptop to allow excess liquid to drain out. Spills void your warranty, so you may have to pay for repairs or clean the inside of the computer yourself - contact your computer's manufacturer for guidance. Do not turn your computer back on until it has been cleaned and dry for 48 hours. Your family's homeowner's insurance may cover the costs of computer repair or replacement due to accidental spills.
8. **Be careful what you click on.**
 - ☉ Saint Mary's College will NEVER ask you to provide your password via e-mail. If you are asked for your password over e-mail for any reason (including verifying your account or increasing your quota), delete the message and do not respond. You are the only person who should know your password.
 - ☉ Your bank, credit card company, college loan company, eBay, PayPal, Amazon, or other legitimate corporation will not contact you via e-mail and ask for personal information or direct you to a website to provide personal financial information. If you are uncertain about a request, contact them using the phone number or website listed on a recent statement or receipt in your possession - not the one appearing in the message you received.
 - ☉ Don't click on links if you're not 100% certain where they are going. Links to free games, screen savers, music, lyrics, and movies are common sources of malware - simply visiting those websites can download and install viruses, trojans, rootkits, spyware, and other malicious software onto your computer and cause problems.
 - ☉ Don't download or share copyrighted material if you don't have permission to do so. P2P applications such as Ares, BitTorrent, eDonkey/eMule, FrostWire, Kazaa, and Morpheus are not permitted at Saint Mary's College. Students who distribute copyrighted materials online will be referred to Student Affairs for disciplinary action.