

Installation Instructions for McAfee VirusScan 8.7i Enterprise with AntiSpyware Module for Microsoft Windows 7

Congratulations! You have taken an important step to protect your computer against computer viruses by taking this time to update to the newest version of McAfee VirusScan. Now more than ever, having adequate virus protection is a necessity. Computer viruses are being developed at a faster rate than ever before, causing not only problems for individual computers, but for entire networks and the Internet. Saint Mary's College supports McAfee VirusScan, and this software is available to all faculty, staff, and student computers used for college work. Here now are instructions on how to install the newest version of VirusScan onto your computer. If you have any questions or problems, please contact ResNet by filling out a problem form at <http://fixit.saintmarys.edu> if you are a student, or contact the Information Technology Help Desk at x4715 or at helpdesk@saintmarys.edu if you are a faculty or staff member.

System Requirements:

Make sure that your computer meets the following requirements in order to install VirusScan 8.7i Enterprise. Most Windows computers made in the last few years should have no problems meeting these requirements.

1. Microsoft Windows 7, Microsoft Windows Vista, XP Professional SP1 or Home Edition SP1 or Windows 2000 Professional SP 4.
2. An Intel Pentium II Processor of at least 350 MHz or a processor of comparable architecture and speed (such as an AMD processor of about that speed).
3. At least 256 MB of RAM.
4. At least 240 MB of free hard disk space.
5. A working connection to the Saint Mary's College campus network.

To check for these requirements, right click on the **Computer** icon on your desktop or in your Start Menu, and select **Properties** from the menu. A screen should appear that tells you which version of Windows you are using, and usually the same screen gives you the amount of memory (RAM) on your computer and also details about your computer's processor. Then double click on **Computer** and find the heading **Hard Disk Drives**. Find the icon labeled **Local Disk (C:)**, and you should see the amount of hard disk space available under that icon.

Before you go any further, make sure that you are logged in using an account with administrator privileges in order to uninstall or install any programs. If you are not sure, click on your **Start** button and go to **Control Panel**. Open the **User Accounts** control panel by double clicking on its icon (you may need to click on another link labeled **User Accounts**), and then there should be an icon with your user account name. If you are logged in as an administrator,

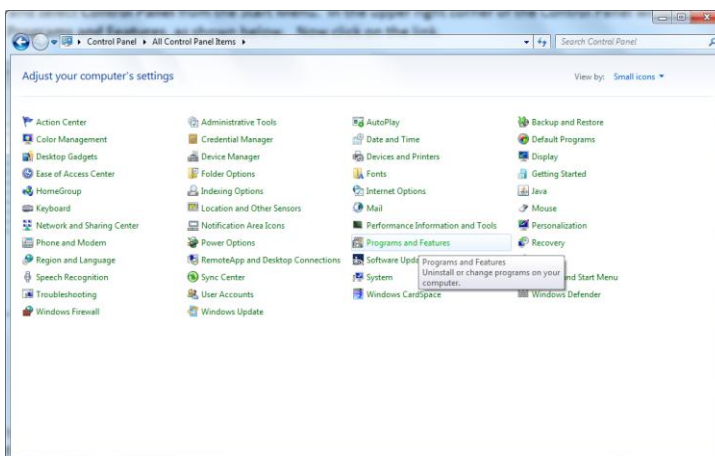
you should then see an icon with your username next to it, and “Administrator” under that. If you are not logged in as a computer administrator, please log out of Windows and log into an administrator account. If you do not know the password of an administrator account, please contact the Help Desk if you are a faculty or staff member, or contact whoever set up your computer if you are a student.

Uninstalling Existing Anti-virus Software

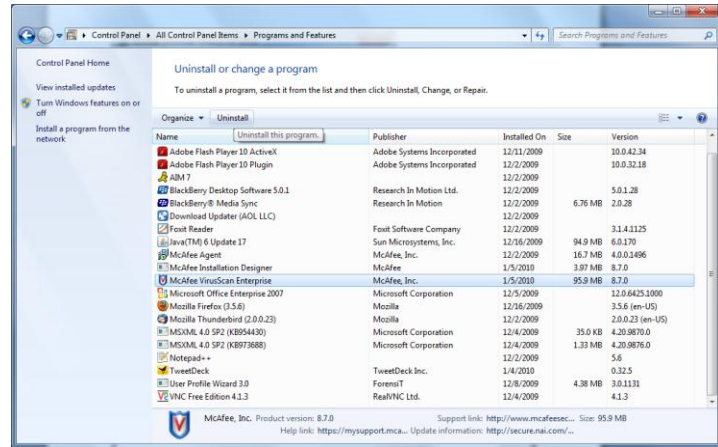
Before you install VirusScan 8.7i Enterprise, you need to make sure that existing anti-virus software is removed from your computer. Running more than one anti-virus product on a computer can cause problems on your system and is not a good idea. Some examples of anti-virus software are Norton or Symantec Anti-virus, McAfee VirusScan 7.1, or Trend Micro’s anti-virus product. Follow these steps to remove your anti-virus software before installing VirusScan 8.7i Enterprise.

Note: Before you go any further, please make sure that you have logged into your H: drive on diamond. Some computers may not uninstall software unless there is a connection to H:. Students can follow the instructions in the [ResNet FAQ](#) to map drives on your computers in your rooms.

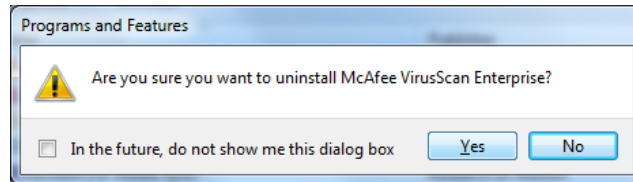
1. Click on your Start button and select **Control Panel** from the Start Menu. In the upper right corner of the Control Panel window, next to **View by:**, select **Small icons**. Find the link called **Programs and Features**, as shown below. Now click on the link.



1. Scroll down the list until you find your anti-virus software, and then click on that software's name so that the name is highlighted. **McAfee VirusScan** is selected in the example shown to the right.



2. Click on the **Uninstall** button found above the list of programs, towards the top of the window. You should then get the screen below to verify that you want to uninstall the software, please click on the **Yes** button to continue.

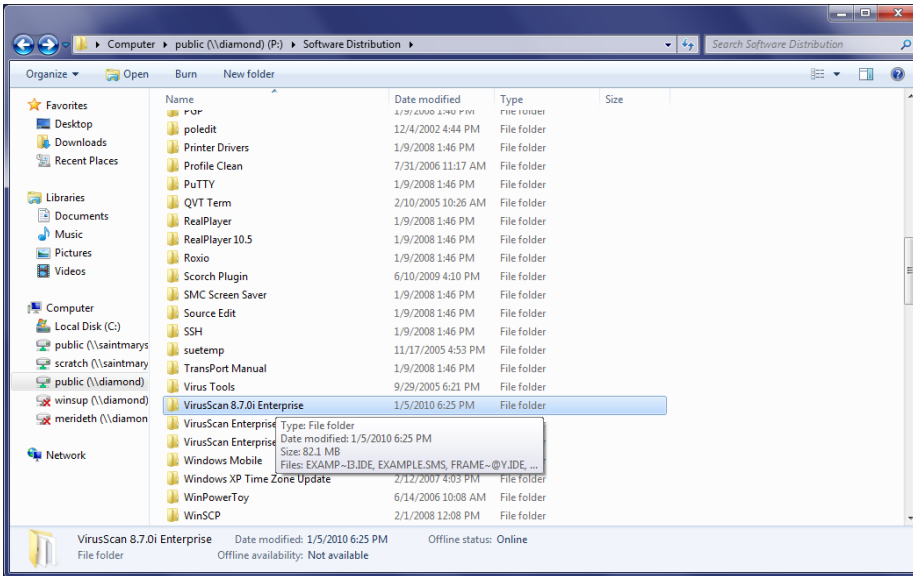


3. The uninstaller program for each software product is different. Please follow the screens to uninstall your old anti-virus software.
4. Once you have finished following the screens, you need to restart your computer by going to your Start Menu, clicking on the arrow next to the **Shut Down** button, and selecting **Restart** from the pop-up menu.
5. You have now uninstalled your old software. Once you log into your computer, you are now ready to start installing McAfee VirusScan 8.7i Enterprise.

Installing VirusScan 8.7i Enterprise

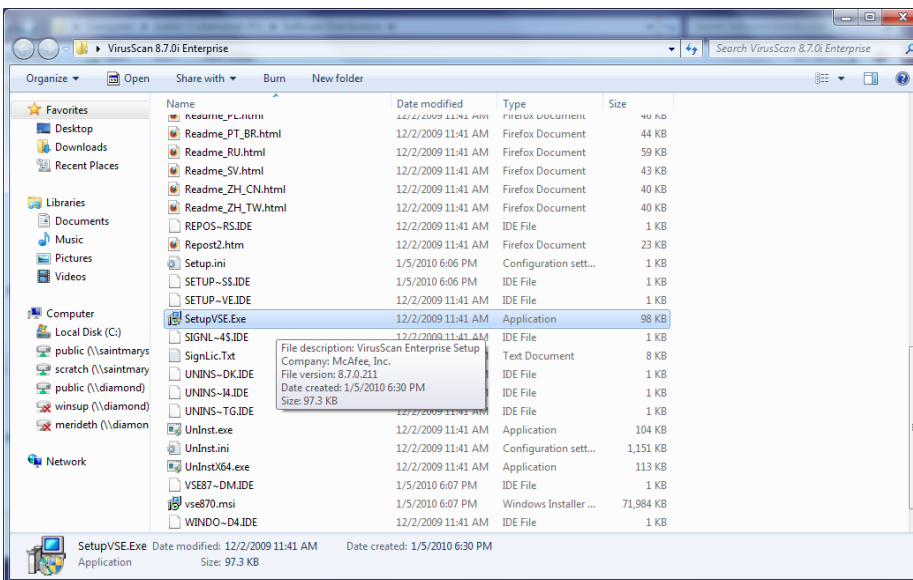
Note: The installation of VirusScan 8.7i Enterprise requires a reboot after its completion. Please be sure to save any work you have been doing and close out of any open programs you may have been using before starting the installation process.

1. First you need to get onto the network to access the installation files for VirusScan. Double click on the **Computer** icon (located on your desktop or in your Start Menu), and then open the **Public** drive on diamond (P: drive). Open the folder called **Software Distribution**, and locate the folder called **VirusScan Enterprise 8.7.0i**, as shown in the screen below.

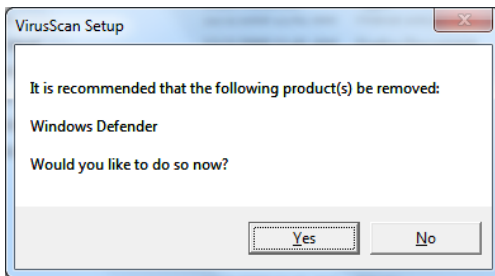


2. Right click on the **VirusScan Enterprise 8.7.0i** folder, and select **Copy** from the menu. Then go to your computer's desktop (the screen you see when you first log in), and right click on an area of your desktop that has no icons or shortcuts. Select **Paste** from that menu. This will copy the installation files onto your computer from the network, so please be patient. After you have finished copying the files, you can close out of all your open windows.

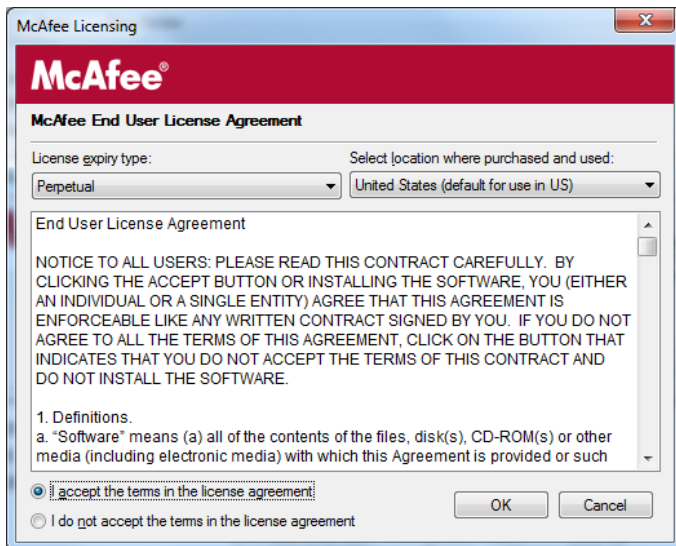
3. Open the **VirusScan Enterprise 8.7.0i** folder that you have just copied onto your desktop. Locate the file called **Setupvse.exe** or **Setupvse** in that folder, and execute the file by double-clicking on it. The installer may hide behind the list of folders, so look for a flashing icon at the bottom of your screen and click on it if you don't see a new window after a second or two.



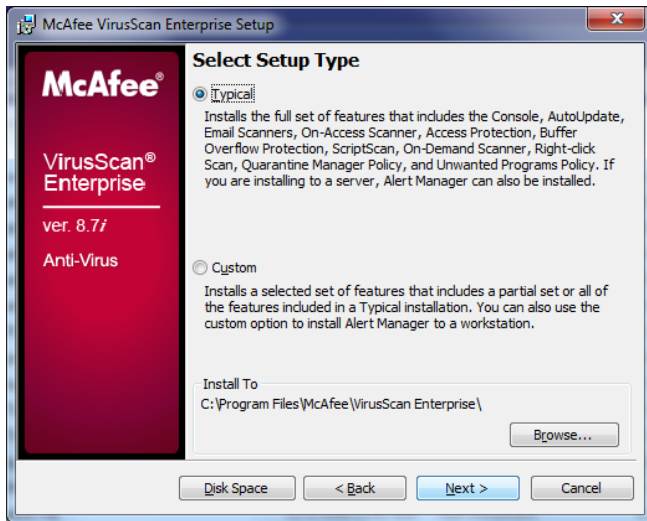
- The User Account Control should then appear, darkening your screen, and asking, “Do you want the following program to make changes to your computer?” After that it should list **McAfee VirusScan**. Please then click on the **Yes** button to continue.
- You should then get a screen like the one shown below. Click on the **Yes** button to continue.



- Now a screen like the one to the right will appear (it may be hidden behind another window). Click on the **Next** button to continue with the installation.



- The next box to appear will be like the one shown to the left. Select **Perpetual** from the drop down box under **License expiry type**. Click on the button next to **I accept the terms of the license agreement** at the bottom of the window, and then click on the **OK** button to continue with the installation.

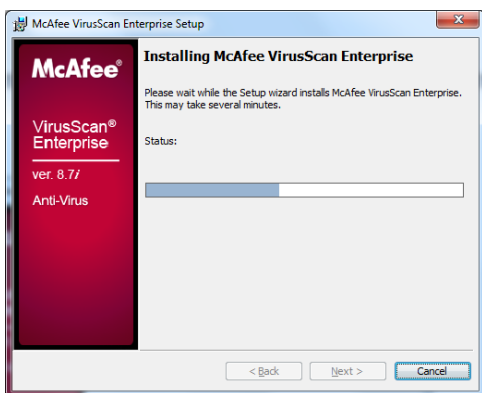
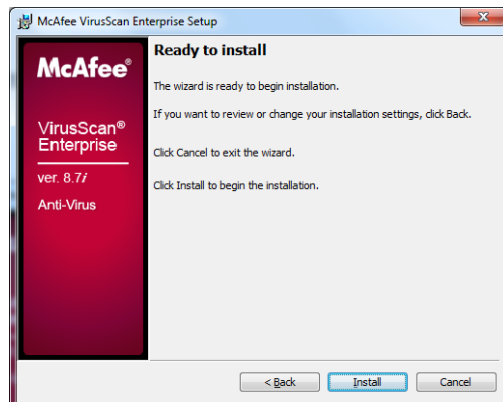


8. Select the button next to **Typical** for the setup type, as shown in the screen here to the left. Then click on the **Next** button.

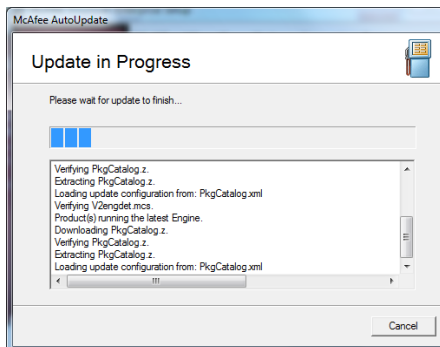
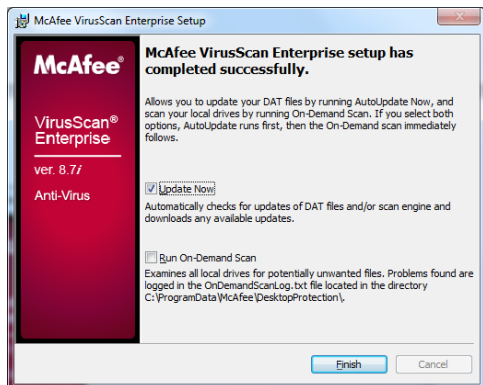
9. You will now be asked for the security access protection level for VirusScan to use. Select **Standard Protection** as shown in the example below, and then select **Next** to continue with the installation.



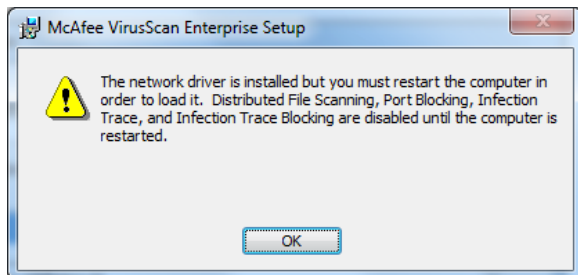
10. You are now ready to install the VirusScan files onto your computer. Click on the **Install** button to start this process, as shown to the right. While VirusScan is installing on your computer, a screen like the one below will appear. It may take several minutes for the installation to complete, so please be patient with the installation process.



11. Once VirusScan has completed its installation, you will see a screen like the one below and to the left. Make sure that the box next to **Update Now** is checked, and click on the **Finish** button to complete the installation and to start updating your virus definition files. A screen like the one below and to the right should pop up, showing the progress of the file update. It may take several minutes to update the first time, so please be patient. Once the update process has been completed, click on the **Close** button to close this window, or it will close itself in 30 seconds.



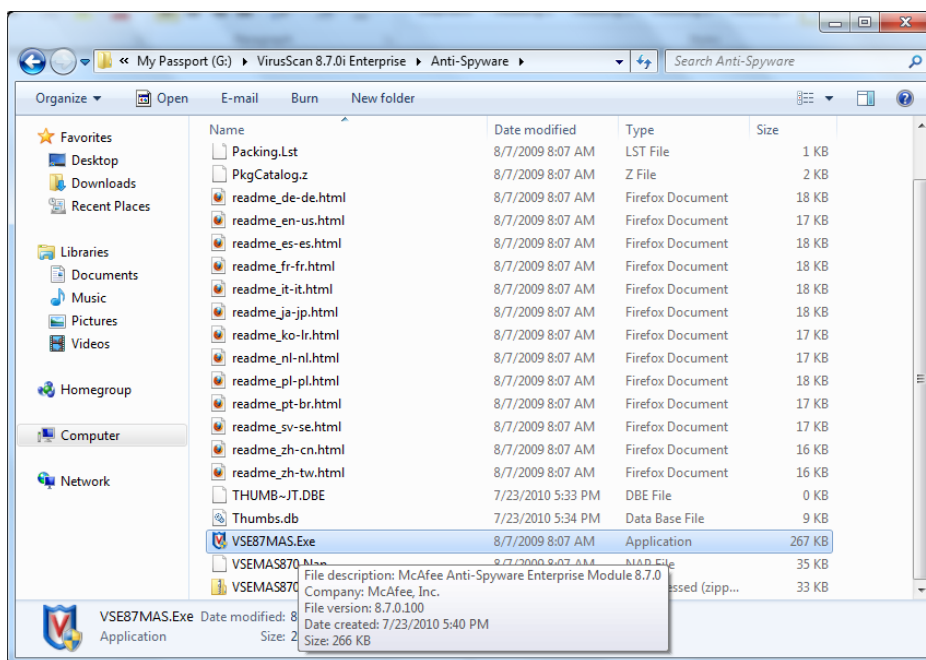
12. Once you have updated your virus definitions, you will see this message warning you that you should reboot your computer to fully activate VirusScan. Click on the **OK** button to confirm that you have read the message.



Installing the AntiSpyware Module

The last part of installing your anti-virus protection is the AntiSpyware Module now included with VirusScan.

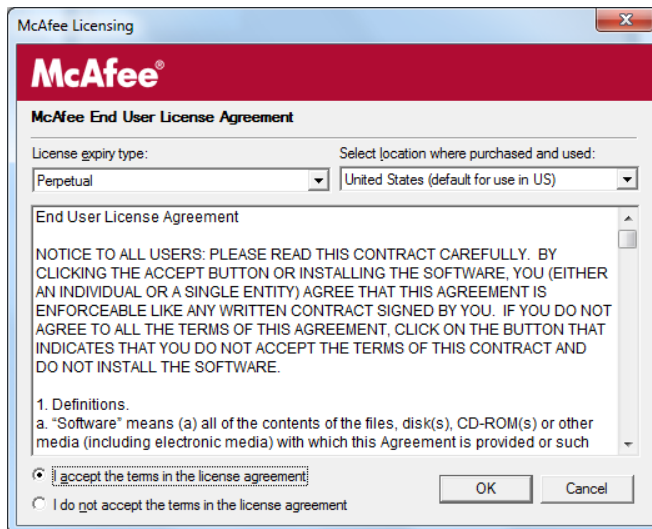
1. Return to the **VirusScan Enterprise 8.7.0i** folder that you copied onto your desktop earlier, and open the folder within it called **Anti-Spyware**.
2. Within the Anti-Spyware folder, locate the file called **VSE87MAS** or **VSE87MAS.exe**, which should have an icon with a V-shield on it, as shown in the example below. Double click on the file to start the install.



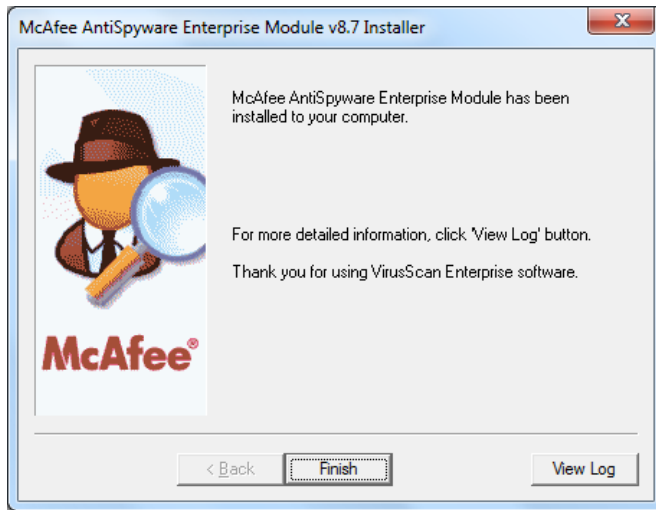
- The User Account Control should then appear, darkening your screen, and asking, “Do you want the following program to make changes to your computer?” After that it should list **VSE87MAS.exe**. Please then click on the **Yes** button to continue.
- You should then get a screen like the one shown below. Click on the **Next** button to continue the install.



- You will then get a licensing screen similar to the one you encountered earlier. Select **Perpetual** from the drop down box under **License expiry type**, as shown below. Click on the button next to **I accept the terms of the license agreement** at the bottom of the window, and then click on the **OK** button to continue with the installation.



6. Now you will get a screen like the one shown here. Click on the **Finish** button to finish the installation of the AntiSpyware Module.



7. Now click on your Start Button and restart your computer to finish the installation. You can also feel free to delete the **VirusScan Enterprise 8.7.0i** folder that you had copied onto your desktop earlier.

You have now successfully installed McAfee VirusScan 8.7i Enterprise on your computer! Thank you for taking the time to help Information Technology combat viruses on campus!

Last updated: 08-02-2010