

**SAINT MARY'S COLLEGE**  
**PRISM for Parents**  
**Frequently Asked Questions (Students)**

- Q. My parents names do not appear (or is incorrect) in the drop down box. Why?**
- A.** Your parent information was not submitted (or not entered correctly) on your application for admission. To update, bring your parent information to the Admission Office, 122 Le Mans Hall.
- Q. Why can't I see my parent's PRISM User ID?**
- B.** Your parent is either an Alumna or an employee of Saint Mary's and would already have their own User ID and PIN for access to PRISM. However, they will not be able to view any of your information until you grant them access.
- Q. My mother is an Alumna but she does not have a User ID or PIN. How does she get one?**
- A.** Your parents should contact the Registrar's Office at Saint Mary's (574) 284-4560 or [registrar@saintmarys.edu](mailto:registrar@saintmarys.edu) for assistance.
- Q. Do I have to give my parents the same access to my information?**
- A.** No, both your parents' names will appear individually as selections, and you have complete control over what information you give to each parent. This would allow you, *for example*, to authorize one parent to see your grades and your bill, but allow the other parent to see your financial aid information. The choice is yours.